

南台科技大學 102 學年度第 1 學期課程資訊

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| 課程名稱 | 餐旅英文(一) |
| 課程編碼 | MOP00C01 |
| 系所代碼 | 0M |
| 開課班級 | 專四技餐旅二甲 |
| 開課教師 | 王姿力 |
| 學分 | 2.0 |
| 時數 | 2 |
| 上課節次地點 | 二 13 14 教室 T0308 |
| 必選修 | 必修 |
| 課程概述 | This course is designed for participants to enhance their professionalism in reading, listening, speaking, and writing skills related to the hospitality industry. |
| 課程目標 | Students will obtain a great comprehension of English usage as well as have the confidence to work effective in the hospitality industry. |
| 課程大綱 | <ol style="list-style-type: none"> 1. 旅館接待, 提出問題與要求 2. 旅館櫃檯服務, 客房服務 3. 熱門景點參觀訪問及退房手續 4. 西式餐廳菜單點餐 5. 了解葡萄酒, 酒單點酒 6. 詢問問題或抱怨服務, 認識西餐禮儀 |
| 英文大綱 | <ol style="list-style-type: none"> 1. Check-in and guest requests 2. Concierge and room service 3. Sightseeing and Check-out 4. Menu and order 5. Wine and tasting 6. Ask questions and handle complaints, recognize the international etiquette |
| 教學方式 | |
| 評量方法 | |
| 指定用書 | Talk About Travel |
| 參考書籍 | |
| 先修科目 | N/A |
| 教學資源 | |
| 注意事項 | |
| 全程外語授課 | 0 |
| 授課語言 1 | 華語 |
| 授課語言 2 | |
| 輔導考照 1 | |
| 輔導考照 2 | |

