南臺科技大學 108 學年度第 1 學期課程資訊		
課程代碼	M0N0AV03	
課程中文名稱	餐旅英文	
課程英文名稱	Tourism and Hospitality English	
學分數	3.0	
必選修	必修	
開課班級	夜四技餐旅三甲	
任課教師	林遠志	
上課教室(時間)	週五第 12 節(T0308)	
	週五第 13 節(T0308)	
	週五第 14 節(T0308)	
課程時數	3	
實習時數	0	
授課語言1	英語	
授課語言 2	華語	
輔導考照1		
輔導考照 2		
課程概述	The Course teaches students how to use English for everyday situations and	
	purposes related to social life and leisure. A range of higher-level comprehension	
	skills is developed.	
先修科目或預備 能力		
課程學習目標與 核心能力之對應	※編號 , 中文課程學習目標 , 英文課程學習目標 , 對應系指標	
[7 (2 / 2 / 3 / 3 / 3 / 3 / 3 / 3 / 3 / 3 /	 1.能了解及翻譯基本餐飲業的英文對話知識及運用。, To be able to understand	
	and translate the basic English on daily application in restaurant industry., 3 文字	
	□語表達	
	2.能針對餐飲業上的專業知識以適當英文加以應用。, To be able to	
	recognize and apply the professional English knowledge in restaurant daily	
	operation.,9 基礎餐旅知識	
	3.能解析餐飲業的營運方式,將其有效的使用專業的餐旅英文作口語表達。	
	, To be able to analyses hotels' daily operation and interpret them in	
	professional hospitality English., 13 外語口語能力	
	4.能有效的應用 MS office 軟體進而呈現專業性的報告及簡報。 , To be able	
	to present standardized reports by using MS office properly., 14 資訊素養	
中文課程大綱	This course is organized into 6 modules and each contains several lessons. Each	
	module is based on a different theme, and each lesson covers a different aspect of	
	the theme.	

	1 socializing
	1.socializing 2.hotels/ accommodation
	3.food and drink
	4.international travel/ attractions and activities
	5.money
	6.communications
英/日文課程大綱	This course is organized into 6 modules and each contains several lessons. Each
	module is based on a different theme, and each lesson covers a different aspect of
	the theme.
	1.socializing
	2.hotels/ accommodation
	3.food and drink
	4.international travel/ attractions and activities
	5.money
	6.communications
課程進度表	Week 1 Introduction and Unit 1 Reservations
	Week 2 Unit 1 Reservations
	Week 3 Unit 2 Table Setting
	Week 4 Unit 2 Table Setting
	Week 5 Unit 3 Receiving Customers
	Week 6 Unit 3 Receiving Customers
	Week 7 Unit 4 Taking Orders and Serving Meals
	Week 8 Unit 4 Taking Orders and Serving Meals and Quiz 1
	Week 9 Midterm Exam
	Week 10 Unit 5 Paying Bills
	Week 11 Unit 5 Paying Bills
	Week 12 Unit 6 Paging Services
	Week 13 Unit 6 Paging Services
	Week 14 Unit 7 Dealing with Complaints
	Week 15 Unit 7 Dealing with Complaints
	Week 16 Unit 14 Room Service
	Week 17 Unit 14 Room Service and Quiz 2
	Week 18 Final Exam
教學方式與評量 方法	※課程學習目標 ,教學方式 ,評量方式
	能了解及翻譯基本餐飲業的英文對話知識及運用。,課堂講授實作演練,筆 試筆試
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	能針對餐飲業上的專業知識以適當英文加以應用。 , 課堂講授 , 筆試筆試
	能解析餐飲業的營運方式,將其有效的使用專業的餐旅英文作口語表達。
	,分組討論 ,實作
	能有效的應用 MS office 軟體進而呈現專業性的報告及簡報。 ,實作演
	練 ,作業
指定用書	書名:Hospitality English
	作者:胡宜蓁
	書局:華立圖書
	年份: 2016
	ISBN: 978-957-784-664-8
	版本:第二版
參考書籍	餐旅英文
	保里乃玲 著
	華立圖書出版
	2015年
	ISBN:9789577845924
教學軟體	Microsoft Power Point
課程規範	1.無請假而缺席者視為曠課
	2.請同學尊重智慧財產權,使用正版教科書,不得非法影印,以免觸犯智慧
	財產權相關法令