南台科技大學 103 學年度第 1 學期課程資訊		
課程名稱	生產與作業管理	
課程編碼	N0M00801	
系所代碼	0N	
開課班級	碩商管國際二甲	
開課教師	朱大中 李順來	
學分	3.0	
時數	3	
上課節次地點	四234 教室 D105	
必選修	必修	
課程概述	The objective of this course is to introduce students the principles and concepts of	
	operations management. Questions and discussions are welcome in the class.	
課程目標	At the end of this course, students will be able to learn and understand the	
	concepts of forecasting, product & service design, capacity planning, management	
	of quality & quality control, inventory management, scheduling, supply chain	
	management, and project management, and their applications.	
課程大綱	Topics for this course include, but not limited to:	
	1. Introduction	
	a. Operations management	
	b. Competitiveness, strategy, and productivity	
	2. Forecasting	
	3. System design	
	a. Product & service design	
	b. Capacity planning	
	c. Facilities planning	
	d. Work measurement	
	e. Location selection	
	4. Quality	
	a. Quality management	
	b. Quality control	
	5. Inventory management & Scheduling	
	a. Inventory management	
	b. MRP and ERP	
	c. JIT and Lean production	
	d. Scheduling	
	6. Supply chain management	
	7. Project management	
	8. Waiting lines	

英文大綱	Topics for this course include, but not limited to:
	1. Introduction
	a. Operations management
	b. Competitiveness, strategy, and productivity
	2. Forecasting
	3. System design
	a. Product & service design
	b. Capacity planning
	c. Facilities planning
	d. Work measurement
	e. Location selection
	4. Quality
	a. Quality management
	b. Quality control
	5. Inventory management & Scheduling
	a. Inventory management
	b. MRP and ERP
	c. JIT and Lean production
	d. Scheduling
	6. Supply chain management
	7. Project management
	8. Waiting lines
教學方式	
評量方法	
指定用書	Operations Management
參考書籍	1. Operations Management, 10th Edition, by Chase, Jacobs and Aquilano,
	McGraw
	Hill
	2. Methods, Standards, and Work Design, 11th Edition, by Niebel and Freivalds,
	McGraw Hill
先修科目	
教學資源	
注意事項	
全程外語授課	1
授課語言1	英語
授課語言 2	

輔導考照1	
輔導考照 2	