南台	合科技大學 99 學年度第 1 學期課程資訊		
課程名稱	策略性行銷管理		
課程編碼	W0Q01201		
系所代碼	0W		
開課班級	高企碩士班二甲		
開課教師	陳正男		
學分	3.0		
時數	3		
上課節次地點			
必選修	必修		
課程概述	Marketing knowledge is the driver of marketing performance improvement. The format of class sessions includes lecture material supplemented by cases and		
	assignments for illustrating certain topics.		
課程目標	The objectives are : To help students developing four competencies of marketing career :		
	1. Understanding the market and consumers.		
	2. Designing a customer-driven marketing strategy and marketing mix.		
	3. Measuring and managing return on marketing		
	4. Harnessing new marketing technologies in digital age		
課程大綱	1 Defining Marketing for the 21st Century		
	Creating Customer Value, Satisfaction, and Loyalty (A1,A5)		
	2 Developing Marketing Strategies and Plans (A2)		
	3 Gathering Information and Scanning the Environment (A3)		
	4 Conducting Marketing Research and Forecasting Demand (A4)		
	5 Analyzing Consumer and Business Markets (A6, A7)		
	Cruise Ships – Not Just for Grandma and Grandpa Anymore		
	6 Identifying Market Segments and Targets (A8)		
	Fast Food Turns Healthy		
	7 Crafting the Brand Positioning (A10)		
	Acer		
	8 Setting Product Strategy (A12)		
	Procter & Gamble in Europe A roll-out launch		
	9 Designing and Managing Services (A13)		
	Ryanair : Low Prices, High Profits- But Increasing Competition		
	10Developing Pricing Strategies and Programs (A14)		
	Krispy Kreme Doughnuts Going Global ?		
	11Designing and Managing Value Networks and Channels (A15)		

		Wal-Mart : The World's Largest Company vs. Whole Food Market
	12	Managing Retailing, Wholesaling, and Logistics (A16)
		Nestle : The Infant Formula Controversy
	13	Designing and Managing Integrated Marketing Communications (A17)
		National Office Machines — Motivating Japanese Salespeople : Straight
	Salar	y or Commission ?
	14	Managing Mass Communications : Advertising, Sales Promotions,
	Event	ts, and Public Relations (A18)
		Integrated Marketing Communication Takes on Some New Twists
	15	Managing Personal Communications : Direct Marketing and Personal
	Sellin	ng (A19)
		Starbucks-Going Global Fast
	16	Tapping into Global Markets (A21)
		AIDS, Condoms, and Carnival
	17	Managing a Holistic Marketing Organization (A22)
	18	Final Exam
英文大綱	1	Defining Marketing for the 21st Century
		Creating Customer Value, Satisfaction, and Loyalty (A1,A5)
	2	Developing Marketing Strategies and Plans (A2)
	3	Gathering Information and Scanning the Environment (A3)
	4	Conducting Marketing Research and Forecasting Demand (A4)
	5	Analyzing Consumer and Business Markets (A6, A7)
		Cruise Ships – Not Just for Grandma and Grandpa Anymore
	6	Identifying Market Segments and Targets (A8)
		Fast Food Turns Healthy
	7	Crafting the Brand Positioning (A10)
		Acer
	8	Setting Product Strategy (A12)
		Procter & Gamble in Europe A roll-out launch
	9	Designing and Managing Services (A13)
		Ryanair : Low Prices, High Profits- But Increasing Competition
	10	Developing Pricing Strategies and Programs (A14)
		Krispy Kreme Doughnuts Going Global ?
	11	Designing and Managing Value Networks and Channels (A15)
		Wal-Mart : The World's Largest Company vs. Whole Food Market
	12	Managing Retailing, Wholesaling, and Logistics (A16)
		Nestle : The Infant Formula Controversy
	13	Designing and Managing Integrated Marketing Communications (A17)
		National Office Machines — Motivating Japanese Salespeople : Straight

	Salary or Commission ?	
	14 Managing Mass Communications : Advertising, Sales Promotions,	
	Events, and Public Relations (A18)	
	Integrated Marketing Communication Takes on Some New Twists	
教學方式		
評量方法		
指定用書		
參考書籍		
先修科目		
教學資源		
注意事項		
全程外語授課	0	
授課語言1	華語	
授課語言 2		
輔導考照1		
輔導考照 2		